

**SPECIFICATION  
for implementing 116(xyz) national short numbers<sup>1)</sup>**

**I. Harmonised service of social value to be provided by means of the requested numbering resources<sup>2)</sup>:**

**II. Implementation technical conditions<sup>3)</sup>:**

a) information on the hardware configuration of the equipments by means of which the respective service is actually provided (gateway/switch, internal network, terminal equipments etc.);

b) information on the manner of connecting dedicated equipments to the electronic communications network ensuring call transport (interconnection/access, connection type – radio, cable, fibre optic, connection capacity – number of simultaneous calls that can be ensured etc.);

c) information on the manner of routing calls to the service provided by means of the 116(xyz) number (information regarding the signalling system used within the network and the one used for connecting the equipments dedicated to the actual service provision);

d) availability to ensure ancillary electronic communications services to the public institutions with attributions in the field of services of social value provided by means of the 116(xyz) national short number (telephony, Internet access, VPN).

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<sup>1)</sup> A specification shall be elaborated for each 116(xyz) national short number requested.

<sup>2)</sup> The requester shall specify the harmonised service of social value envisaged for the respective number, according to the Annex of the Commission Decision 2007/116/CE Commission Decision 2007/116/EC of 15 February 2007 on reserving the national numbering range beginning with '116' for harmonised numbers for harmonised services of social value, amended and completed by the Commission Decision 2007/698/CE (e.g. hotline for missing children).

<sup>3)</sup> Requesters shall send all the relevant information, based on the characteristics of the provided service, in compliance with the minimum requirements in the specification.