# NATIONAL AUTHORITY FOR MANAGEMENT AND REGULATION IN COMMUNICATIONS (ANCOM)

# **ANCOM's Action Plan for 2016**

## **SPECIFIC OBJECTIVE 1: Enhance the take-up of broadband Internet access services**

Action line	No.	Action	Action grounding	Deadline
Identify solutions for cutting off NGN roll- out costs	1	Implement a multiannual project on making a national inventory of the public electronic communications networks and of the associated infrastructure elements	This project aims at implementing the provisions of Article 35(2) of Law no.154/2012 on the regime of electronic communications infrastructure and envisages enhancing the efficiency of regulatory activities by providing for the possibility to draw up and update specific reports, ensure the data base on network sharing, as well as on smoothing and improving the information flow between ANCOM and FRSCE.	Q IV 2016
	2	Amend Decision no. 1644/2014 establishing the format and manner of sending information on the roll-out and geographical location of public electronic communications networks and of the associated infrastructure elements	The project is required for updating the conditions stipulated in the decision regarding the process of acquiring the inventory system.	Q II 2016
	3	Elaborate a guidebook on establishing the tariffs for exercising the right of access on public property	This project is aimed at ensuring support to the administrators of public property buildings in the process of establishing the tariffs for exercising the right of access on public property, according to the provisions of Law no.154/2012	Q IV 2016
Stimulate competition in the field of providing broadband access services	4	Review of the relevant markets corresponding to the leased lines-terminal segments (market 6 of the Commission Recommendation), identify the existing significant market power providers and establish regulatory measures.	These actions are aimed at reviewing the market definitions and the competition status in the respective markets and at re-assessing the previously imposed regulatory steps.	Q II 2016

Identify and make available spectrum resources for the development of broadband services  The development of broadband services  The development of broadband services  Description  Public consultation regarding the opportunity of taking measures for reducing the tariff for the use of the radio frequencies used for the provision of next generation electronic communications services that contribute – by their characteristics – to the achievement of the Digital Agenda for Romania 2020	The action aims at monitoring the implementation of the National Plan for the Development of the NGN Infrastructure (Next Generation Network).	Q III 2016	
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## **SPECIFIC OBJECTIVE 2: Improve the performances of electronic communications networks**

Action line	No.	Action	Action grounding	Deadline
Improve the security of electronic communications networks	6	Draw up a report on the incidents that affected the security and integrity of public electronic communications networks and of publicly available electronic communications services during 2015	The analysis is aimed at implementing the provisions established by ANCOM's Decision no. 512/2013 on establishing minimum security measures to be taken by public electronic Communications networks providers or of publicly available electronic communications services and reporting incidents with significant impact on the provision of electronic communications networks and services.	Q II 2016
	7	Draw up a report on the electronic communications network security measures implemented by the providers	The study is aimed at implementing measures regarding the security of electronic communications networks and services by disseminating information on the steps taken on the level of the electronic communications sector.	Q I 2017
Introduce certain minimum quality parameters for networks	8	Amend Decision 1201/2011 on establishing quality indicators for the provision of the internet access service and publishing the corresponding parameters	This action is aimed at updating the provisions on imposing the providers the obligation to communicate ANCOM the administrative parameters registered and updating the parameter calculation method in accordance with the latest versions of the technical standards in the field.	Q II 2016
Develop tools enabling the users to be better informed on the quality of electronic communications services	9	Report on the quality of the Internet access service during 2015	The analysis is aimed at assessing the quality of the Internet access services in 2015, from the perspective of the parameters established by ANCOM by Decision no. 1201/2011.	Q II 2016

Extend the integrated information platform for measuring the quality of the internet access service	Throughout the process of consultation with the providers on the Netograf characteristics, they requested the extension of the existing information platform by adding new capabilities. Moreover, the participants proposed developing downloadable applications by which the users of Internet access services could measure service quality by installing these applications on their own fixed and mobile terminals. ANCOM accepted the requests/proposals received, and is to establish the technical and administrative details of this extension. The improvements to be made by adding new functionalities to the existing application and developing downloadable applications for fixed and mobile terminals include enhancing the relevance of test results and the possibility of determining the location of mobile terminals. Thus, the users of internet access services will have detailed information on the quality of the contracted services, as far as technical parameters are concerned.	Q III 2016	
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## SPECIFIC OBJECTIVE 3: Optimise the usage of the State scarce resources in the electronic communications field

Action line	No.	Action	Action grounding	Deadline
Improve the licencing process	11	Review the Decision on regulating the amateur radiocommunications service in Romania	The need to harmonize national regulations on the amateur radiocommunications service with the CEPT and ITU ones; stimulate the development of this service by facilitating the award of the radioamateur status; simplify the regulations and remove obsolete provisions.	Q IV 2016
	12	Implement Decision ERC/DEC 99(01) on the harmonised Examination syllabi for the General Operator's Certificate (GOC) and the Restricted Operator's Certificate (ROC) in the Maritime Mobile Service and Maritime Mobile-Satellite Service	The need to harmonize national regulations on the issuance of General Operator's Certificate (GOC) and the Restricted Operator's Certificate (ROC) in the Maritime Mobile Service and Maritime Mobile-Satellite Service with the CEPT ERC/DEC 99(01)	Q IV 2016
Award additional spectrum for broadband communications	13	Public consultation on awarding additional spectrum for broadband communications in the 700 MHz, 800 MHz, 2600 MHz and 3.4 – 3.8 GHz bands	This action aims at implementing the provisions of Art. 6(1), 6(2), 6(4) of Decision no. 243/2012/EU of the European Parliament and of the Council of 14 March 2012 establishing a multiannual radio spectrum policy programme (RSPP).	Q III 2016
Support the digital switch-over process	14	Organise the auction with a view to awarding the radio spectrum for digital terrestrial television, for the remaining national multiplexes and for the regional and local multiplexes	In 2014 and 2015 ANCOM, organised three auctions for digital television multiplexes, in which three national licences, 13 regional licences and one local licence was awarded. Taking into account the analogue switch-off on 17 June 2015, as well as the availability of 2 more national, 27 regional and 18 local multiplexes, a new auction for awarding the available national, regional and local multiplexes is required.	Q III 2016

#### SPECIFIC OBJECTIVE 4: Greater benefits and freedom of choice for the end users of electronic communications services

Action line	No.	Action	Action grounding	Deadline
	15	Raise the users' awareness on the existence and usefulness of the instruments developed by ANCOM for their information – InfoCentre, Veritel.ro, Netograf.ro and portabilitate.ro.	ANCOM developed and made publicly available four web platforms – <a href="https://www.ancom.org.ro">www.ancom.org.ro</a> , <a href="https://www.portabilitate.ro">www.veritel.ro</a> and <a href="https://www.netograf.ro">www.netograf.ro</a> — where they can obtain and compare information useful for the users in the context of a competitive communications market. For such information to reach as many users as possible, the existence and usefulness of these applications need to be constantly disseminated.	Q II 2016
	16	Campaign for verifying the electronic communications providers' compliance with the obligations of informing the end-users (providers missing a website) – Decision 158/2015 on the providers' obligations to inform the endusers	This campaign is aimed at verifying the extent to which the providers of publicly available electronic communications services observe their obligations to inform the end-users.	Q II 2016
Increase the information level for the users of electronic communications	17	Campaign for verifying the electronic communications services providers' manner of concluding distance contracts and contracts concluded outside the points of sale with endusers, natural persons or business persons	This action is aimed at verifying the extent to which the providers of electronic communications services observe the conditions for concluding distance contracts and contracts concluded outside the points of sale with the end-users.	Q IV 2016
services	18	Develop the on-line application "EMF Map"	This action involves implementing a system of monitoring the electromagnetic field (complementary with the EMF map), providing real-time information regarding the electromagnetic fields and enabling their publication on the internet.	Q IV 2016
	19	Control campaign aimed at verifying the compliance of the providers of publicly available electronic communications services with the minimum obligations they must insert in the contracts concluded with the end-users	The campaign aims to verify the compliance of the providers of publicly available electronic communications services with the provisions of Articles 50 and 51 of the Government Emergency Ordinance no. 111/2011 on electronic communications, as well as with the set of clarifications on the interpretation and implementation of the previously mentioned legal obligations, made available to the providers by the Handbook regarding the conclusion and minimum content of contracts for the provision of publicly available electronic communications services.	Q IV 2016
Protect the interest of the users of electronic communications services	20	Campaign for verifying compliance with the imposed obligations of the providers of publicly available electronic communications services with advance payment	The campaign aims to verify the compliance of the providers of publicly available electronic communications services with the provisions of Article 51 of the Government Emergency Ordinance no. 111/2011 on electronic communications, as well as with the set of clarifications on the interpretation and implementation of the previously mentioned legal obligations, made available to the providers by the Handbook regarding the conclusion and minimum content of contracts for the provision of publicly available electronic communications services.	Q IV 2016
	21	Campaign for verifying coverage of the localities specified in Annex 2 to mobile telephony licences (white areas)	The campaign aims to determine, by measurements, the coverage of the localities specified in Annex 2 to mobile telephony licences (white areas).	Q III 2016

22	Campaign for measuring mobile telephony coverage along national and county roads	The campaign aims to determine, by measurements, mobile telephony coverage along national and county roads.	Q IV 2016
23	SAR verification campaign	This campaign aims to verify the SAR for certain equipment in the market.	Q IV 2016
24	Campaign for measuring mobile telephony coverage along railway tracks	The campaign aims to determine, by measurements, mobile telephony coverage along railway tracks.	Q IV 2016

## **SPECIFIC OBJECTIVE 5: Promote competition in the electronic communications field**

Action line	No.	Action	Action grounding	Deadline
	25	Review the relevant markets for fixed termination services	These actions aim to review market definitions and competitive status in the respective markets and re-assess the previously imposed regulatory measures.	Q III 2016
Monitor competition in	26	Review the relevant markets for mobile termination services	These actions aim to review market definitions and competitive status in the respective markets and re-assess the previously imposed regulatory measures.	Q IV 2016
the electronic communications field, identify occurring competition problems	27	Review the tariffs of interconnection-related services, provided at an interconnection point	This action aims to review the costing model for interconnection-related services, to reflect technological development.	Q IV 2016
and establish regulatory measures	28	Half-yearly reports on the electronic communications sector	These actions are part of the activities of monitoring the competitive status in the Romanian electronic communications field.	Q IV 2016
	29	Regular reports on the international roaming services	These actions are part of the activities of monitoring the competitive status in the Romanian electronic communications field.	Q IV 2017
Maintain a general authorisation regime adjusted to the technological developments in the industry	30	Review the general authorisation regime for the provision of electronic communications networks and services	This action needs to be initiated, mainly following the evolution of technologies and models emerging in the electronic communications market, which triggered innovations and new challenges as regards service substitutability and the convergence of electronic communications networks, not the least, in order to anticipate the impact of the future legislative provisions of revamping the European regulatory framework for the sector.	Q IV 2016

# SPECIFIC OBJECTIVE 6: Foster the development of the postal services market

Action line	No.	Action	Action grounding	Deadline
Ensure the right of access to universal service in the postal services field	31	Analyse the request for compensating the net cost of the 2015 provision of services within the scope of universal service and, where applicable, establish the universal service financing mechanisms for the postal services sector	According to ANCOM's Decision no. 1158/2013 on the designation of CNPR S.A. as a universal service provider in the postal services field, the respective provider has the right to request, until 14 August 2016, a compensation of the net cost for the provision of such services in 2015. Upon verification of the net cost, ANCOM makes a decision on the corresponding financing mechanisms.	Q I 2017
	32	Draw up the 2015 Annual Report on the Romanian market of postal services, based on the statistical data reported by the providers	This action is aimed at obtaining statistical data and information on the postal services sector with a view to monitoring the evolution in this sector; the results are used including for the analysis and identification of the regulatory requirements.	Q III 2016
Promote competition in the postal services field	33	Develop a costing model for the network and services offered by the designated universal service provider, update the amount of the Weighted Average Capital Cost and develop a costing model for establishing the tariffs of postal services within the scope of universal service	Identifying the amendments of the current legislative framework as regards the alternative postal providers' access to the network of the designated universal service provider involves a need to determine the costs associated to this network. Moreover, taking into account the cost-orienting obligation, as well as the operational and strategic trends registered in the postal sector, an estimate will be determined for the efficient tariff level.	Q IV 2016
	34	Review the general authorisation regime for postal service providers	This action aims to adapt the authorisation regime to the new trends and innovations in the postal services sector and, given the Authority's experience in enforcing the current legal provisions, to clarify certain specific aspects that created difficulties in their harmonised implementation and approach.	Q IV 2016

# SPECIFIC OBJECTIVE 7: Communication and cooperation with the audience groups interested and concerned by the Authority's activity

Action line	No.	Action	Action grounding	Deadline
Enhance the dialogue with the industry, public authorities, end-users, civil society and international bodies	35	Communication campaign on the provision of the Law on the regime of electronic communications networks infrastructure to the interested audience groups	This project aims to inform those interested or concerned by the provisions of Law no. 154/2012 on their rights and obligations, especially in the context of the setup of instruments and procedures required for the implementation of this law.	Q IV 2016
	36	The 150 <sup>th</sup> anniversary of Romania's membership in the International Telecommunication Union	ANCOM will celebrate and communicate, on a national and international level, the 150 <sup>th</sup> anniversary of its membership in the International Telecommunication Union, world's most important international body in the field of telecommunications.	Q IV 2016
	37	ANCOM's annual international conference	This action contributes to fulfilling the Authority's obligations of informing the public and communicating with the industry, other institutions and with fellow foreign authorities.	Q IV 2016

# SPECIFIC OBJECTIVE 8: Developing ANCOM's institutional capacity

Action line	No.	Action	Action grounding	Deadline
Strategic planning	38	The Strategy for Digital Communications up to 2020	For the sake of predictability and stability in ANCOM's fulfilling its mission in the communications market, The Strategy for Digital Communications up to 2020 will detail the priorities and the main action directions for the Authority's roadmap in the next five years.	Q II 2016
	39	Report on the implementation of the Regulatory Strategy in the postal services field for 2012-2016	This action is aimed at drawing up a report on the manner of implementing the strategic directions established for 2012 – 2016.	Q IV 2016
	40	Regulatory Strategy in the postal services field for 2017- 2020	This action is aimed at drawing up a document detailing the priorities and main action directions for the Authority's activity in the postal services field, in the period 2017-2020.	Q IV 2016