



ANCOM and its Target Audiences in the 2.0 era

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ANCOM – Main Action Lines

ANCOM is the body that protects the interests of the electronic communications users in Romania, by promoting competition in the communications market, ensuring the management of scarce resources and encouraging innovation and efficient investments in infrastructure.

ANCOM:

- manages and administrates the **radio frequency spectrum**;
- allocates **numbering resources** and manages the related technical resources;
- conducts **market studies and analyses**;
- ensures the **protection** of electronic communications **end-users**;
- **controls and monitors** the fulfillment of the electronic communications and postal service providers' obligations;
- supervises the market of radio and terminal telecommunications **equipment**;
- enforces the specific legislation in the electronic communications and postal services sector and elaborates the **secondary legislation**.

Software applications developed by ANCOM

- **ANCOM Infocentre** – portal for informing electronic communications and postal services users
- **Portabilitate.ro** – information on the porting process and a network-identification application
- **Veritel.ro** – online application comparing all the electronic communications offers, from all the providers
- Software platform designed to enable users to measure the **quality of the Internet access service** at any moment
- System for **collecting, processing and reporting statistical data**

ANCOM Infocentre

- ✓ ANCOM's website offers to users important information on topics such as the conclusion of contracts for telephone, internet and/or television services, roaming issues or users' rights – *User's Guidebook*.



Number Portability

- ❑ Number portability offers the telephony users full freedom of choice, as it enables them to keep their telephone number while switching providers
- ❑ Internet users may visit www.portabilitate.ro, where they can find out the network of any number in Romania (be it ported or not), the steps to be taken in order to port a telephone number, or answers to frequently asked questions in the porting process.



VERITEL.RO - Home page

Veritel are un caracter exclusiv informativ. Rezultatele prezentate sunt numai în scop ilustrativ, iar acuratețea lor depinde de datele oferite de operatori, de cele introduse de utilizatori privind consumul estimat, de presupunerile utilizate de algoritmul de calcul și de aproximările rezultate din datele statistice utilizate. Prin utilizarea aplicației, vizitatorul confirmă luarea la cunoștință, înțelegerea și acceptarea Termenilor și condițiilor și a informațiilor din secțiunea Cum funcționează a prezentului website.

VERITEL.RO - The mobile telephony page

Telefonie mobilă și Internet pe mobil

1 Alege categoria 2 Estimează consumul 3 Selectează oferta

Alege tipul de contract

Abonament Cartelă Oricare

Cât de des utilizezi serviciile de comunicații?

Ocazional Mediu Intensiv Vreau să configurez

Alege, pe rând, serviciile pentru care dorești estimarea costurilor

Servicii naționale Servicii internaționale Roaming, alegeți destinația

Lunar Aduagă

Servicii selectate	Estimat		
Internet pe mobil	100 MB Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SMS naționale in retea proprie	57 unitati Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SMS naționale in afara retelei	3 unitati Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Apeluri voce naționale in retea proprie catre mobil	201 minute Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Apeluri voce naționale in retea proprie catre fix	1 minute Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Apeluri voce naționale in afara retelei catre mobil	23 minute Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Apeluri voce naționale in afara retelei catre fix	7 minute Lunar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Am citit termenii și condițiile de utilizare

Caută oferte Resetează

System for collecting, processing and presenting statistical data

- **1 July 2013** – the providers start to send information to ANCOM using the online system and an electronic signature
- The main functionalities of the application:
 1. **For collecting information from providers, on a regular basis or ad-hoc, like:**
 - statistical data according to Decision no. 333/2013
 - annex no. 1 to the General Authorization (list of localities)
 - use of the numbering resources
 - access and interconnection agreements
 - annual financial statements (monitoring tariff)
 - data reported ad-hoc, for various purposes (market analyses, monitoring the implementation of the Roaming Regulation, Digital Agenda etc.)
 2. **For publishing general market data and information** like statistical indicators, statistical data reports, results of the market researches among end-users and fixed services and mobile network coverage
<https://statistica.ancom.org.ro:8000/sscpds/public/serviceCoverage#gmap>

The application enabling the measurement of the internet access speed is...

- aimed at enabling the users to measure the quality of their internet access service at any given moment
- designed to compare the results achieved by other internet access providers or the quality of various connections of one provider of Internet access services
- to be launched in the second half of 2014

Thank you!
