

On grounds of Article 6(1) indents 5, 7 and 20 and of Article 7 (1), (3) and (5) of the Government Emergency Ordinance no.134/2006 on the establishment of the National Regulatory Authority for Communications and Information Technology, as well as of Article 19(2) and Article 21(1) of the Government Emergency Ordinance no.79/2002 on the general regulatory framework for communications, approved with amendments and completions by Law no.591/2002, with the subsequent amendments and completions,

THE PRESIDENT OF THE NATIONAL REGULATORY AUTHORITY FOR COMMUNICATIONS AND INFORMATION TECHNOLOGY

issues the present:

DECISION

on the allocation and use of national short numbers for European harmonised services

Chapter I – General provisions

Art.1. – (1) The present decision sets out the rules of administrating at national level certain national short numbers for European harmonised services, included in the National Numbering Plan, adopted by Decision of the President of the National Regulatory Authority for Communications and Information Technology no.2895/2007, as well as the specific requirements a provider of publicly available electronic communications services must comply with in order to gain and to be able to exercise the right to use such numbers for a limited period.

(2) The present decision shall apply to the following categories of national short numbers for European harmonised services:

- a) national numbers for harmonised services of social value within the 116(xyz) range;
- b) national numbers for directory enquiry services within the 118(xyz) range.

(3) The National Regulatory Authority for Communications and Information Technology, hereinafter referred to as *ANRCTI*, may grant the right to use national short numbers for European harmonised services, included under the National Numbering Plan, hereinafter referred to as the *PNV*, to a provider of publicly available electronic communications services, authorised according to Article 4 of the Government Emergency Ordinance no.79/2002 on the general regulatory framework for communications, approved with amendments and completions by Law no.591/2002, with the subsequent amendments and completions.

Art.2. – (1) Within the text of the present decision, the following terms shall be defined as follows:

a) *harmonised service of social value* – a service meeting a common description to be accessed by individuals via a free phone number, which is potentially of value to visitors from other countries and which answers a specific social need, in particular which contributes to the well-being or safety of citizens, or particular groups of citizens, or helps citizens in difficulty;

b) *provider of harmonised services of social value* – the person to whom the provider of publicly available electronic communications services assigns a national short number of within the 116(xyz) range, whereby to offer a social harmonised service;

c) *directory enquiry service* – the organised structure, under electronic form, comprising the identification data of the subscribers of publicly available electronic communications services, made available to the public by means of a consultation service, by dialling a national short number of within the 118(xyz) range that provides to the user of such service information on the subscriber's telephone or fax number or, as the case may be, numbers.

(2) Within the scope of the present decision the relevant definitions in Article 2(1) of the Government Emergency Ordinance no.34/2002 on the access to the public electronic communications networks and to the associated infrastructure, as well as their interconnection, approved with amendments and completions by Law no.527/2002, with the subsequent amendments, in Article 2(1) of the Government Emergency Ordinance no.79/2002, approved with amendments and completions by Law no.591/2002, with the subsequent amendments and completions, in Article 2(1) of Law no.304/2003 on the Universal Service and Users' Rights relating to the Electronic Communications Networks and Services, with the subsequent amendments and completions, in Article 2 of the Decision of the President of the National Regulatory Authority for Communications and Information Technology no.2895/2007,

as well as in Article 2 (1) of the Decision of the President of the National Regulatory Authority for Communications and Information Technology no.2896/2007 on the procedure of requesting and granting the licences for the use of numbering resources shall also apply.

Chapter II

Rules on the use of the national short numbers for European harmonised services

Section 1

The use of the national numbers for harmonised services of social value

Art.3. – (1) The 116(xyz) national short numbers, available for allocation, and the characteristics of the services for which these may be used are defined in the Annex to the European Commission Decision 2007/116/EC on reserving the national numbering range beginning with “116” for harmonised numbers for harmonised services of social value, amended and completed by the European Commission Decision 2007/698/EC.

(2) Only the numbers within the 116(xyz) range, defined in the Annex to the European Decision Commission, and published on ANRCTI’s website, are available for assignment.

(3) The 116112 number is not available for assignment.

Art.4. – (1) A national short number within the 116(xyz) range shall be used for a specific harmonised service of social value.

(2) The general requirements for the use of numbers for the provision of harmonised services of social value are as follows:

a) the service provides information, or assistance, or a reporting tool to citizens, or any combination thereof;

b) the service is open to all citizens without any requirement of prior registration;

c) the service is not time-limited;

d) there is no payment, or payment commitment as a prerequisite to use the service;

e) the following activities are excluded during a call: advertisement, entertainment, marketing and selling, using the call for the future selling of commercial services.

(3) The national short numbers within the 116(xyz) range shall exclusively enable to terminate calls at terminating points on Romania's territory.

(4) The specific requirements for the use of each number reserved for harmonised services of social value are provided in the Annex to the European Commission Decision 2007/116/EC and shall be published on ANRCTI's website.

Art.5. – The provider of publicly available electronic communications services to whom ANRCTI assigns the number via the licence for the use of numbering resources, hereinafter referred to as the *LURN*, assigns the national short number within the 116(xyz) range to the provider of harmonised services of social value, identified based on the information under the request for the granting of the LURN for the respective numbers, in accordance with the provisions of Article 10(1) letter d).

Section 2

The use of the national short numbers for directory enquiry services

Art.6. – (1) According to the provisions of the present decision, by means of the national short numbers within the 118(xyz) range exclusively directory enquiry services and related services may be provided.

(2) The use of other numbers under the PNN in view of providing directory enquiry services, in compliance with Article 31, is forbidden.

(3) The xyz combination identifies the number assigned to a provider of publicly available electronic communications services.

(4) The 118112 and 118116 national short numbers are not available for assignment.

Art.7. – (1) The directory enquiry services provided by means of the national short numbers within the 118(xyz) range cumulatively fulfil the following conditions:

a) the service shall be accessed and provided by voice or SMS messages;

b) the service shall offer information on the subscribers of the electronic communications providers that assign numbers in view of providing their own services;

c) the access to this service allows the search of subscribers' telephone and fax numbers, based on the name and, if case requires, based on a limited number of other parameters.

(2) The providers of directory enquiry services may also offer directory enquiry related services by means of a national short number within the 118(xyz) range.

(3) The services that fulfil one or several of the following conditions are deemed directory related enquiry services:

a) access to information on the subscriber's profession or activity domain is offered;

b) call termination at the informed number is offered;

c) access to directory enquiry services of certain providers of publicly available electronic communications services from other states is provided.

(4) The providers of publicly available electronic communications services may propose in the request for the granting of the LURN to use the required 118(xyz) national short number for the provision of services featuring other characteristics than those provided under paragraph (3), showing the related character of these services with the directory enquiry services.

(5) The providers of publicly available electronic communications services shall use the national short numbers within the 118 (xyz) range to provide their own directory enquiry services or shall assign these numbers to other providers of directory enquiry services.

Art.8. – The directory enquiry services shall be provided in compliance with the legal provisions in the field of personal protection, regarding the processing of personal data, and in the field of processing of personal data and privacy protection in the electronic communications sector.

Chapter III

The granting of the licence for the use of numbering resources

Section 1

General provisions

Art.9. – (1) A provider of publicly available electronic communications services gains the right to use the national short numbers within the 116(xyz) or 118(xyz) ranges only after achieving the LURN granted by ANRCTI.

(2) In view of being granted the LURN, the requester must submit to ANRCTI a request by necessarily filling in the standard-form provided for in Annex no.1, depending on the category of required national short numbers for European harmonised services.

Section 2

Granting the right to use the national numbers for harmonised services of social value

Art.10. – (1) In view of being granted the right to use a national short number within the 116(xyz) range, the following information and documents, which are part of the request for the granting of the LURN, shall be attached to the standard-form:

- a) the implementation specification of the required 116(xyz) short national number, according to Annex no.2;
- b) information on the access and interconnection agreements concluded between the requester and the providers of electronic communications services and networks, under progress by the date the request was submitted;
- c) information on the requester's implementation of other national short numbers, if such is the case;
- d) copy of the pre-contract concluded in view of provision of the harmonised service of social value to show: the identification data and the contact data of the provider of harmonised services of social value, the estimated date for beginning the provision and the detailed conditions regarding the access and use of the 116(xyz) national short number and, especially, the manner in which the provider of harmonised services of social value shall ensure the compliance with the conditions for the provision of the service provided in the Annex to the European Commission Decision 2007/116/EC, published by ANRCTI, for the respective number;
- e) information to certify the capacity of the provider of harmonised services of social value to provide services of social value;
- f) other information and documents the requester deems relevant for the analysis of the request.

(2) The information under paragraph (1) letter e) shall include:

- a) previous experience in providing similar services of social value, if such is the case;

b) copies of the conventions or protocols concluded with public institutions to show the involvement of the provider of harmonised services of social value in projects or similar social services or its support granted to certain public institutions for the provision of the harmonised service of social value;

c) published activity reports;

d) the human resources to be involved in the provision of the service, their relevant professional background and experience in ensuring certain similar social services;

e) copies of the authorisations or endorsements issued by the public authorities to indicate the activity domain of the provider of harmonised service of social value.

Art.11. – (1) The specific criteria to be applied in the analysis of the requests for the granting of the LURN for the national short numbers within the 116(xyz) range are as follows:

a) the probable accessibility level of the harmonised service of social value;

b) requesters' experience in the implementation of national short numbers;

c) the capacity of the provider of harmonised services of social value to ensure the implementation of the service for which the number was allotted and to ensure the compliance with specific conditions of use for the numbers within the 116(xyz) range, provided in the European Commission Decision 2007/116/CE;

d) the activation term of the assigned number within the 116(xyz) range.

(2) The potential accessibility level of the harmonised service of social value is determined by ANRCTI, based on the statistical data reported by the providers of electronic communications networks and services, as the proportion between the number of probable subscribers to have access to the service and the total number of subscribers of the providers of publicly available electronic communications services. The number of potential providers to have access to the service is calculated as the sum of the subscribers of each provider of publicly available electronic communications services that may access the numbers allotted to the subscriber based on the access or interconnection agreements concluded with other providers of publicly available electronic communications services, established based on the information sent according to Article 10(1) letter b).

Art.12. – (1) ANRCTI shall publish on its website the opening for assignment of each national short number within the 116(xyz) range, and shall establish the harmonised services of social value to be provided by means of the respective number, the characteristics of these

services, the date of starting the submission of the requests for granting the LURN for the respective national short number, as well as the scoring grid on the criteria of assessing the requests for granting the LURN for each national short number within the 116(xyz) range.

(2) The providers of publicly available electronic communications services may submit requests for the granting of the LURN for the open - for - assignment national short number within the 116(xyz) range, within 30 days from the date established according to the provisions of paragraph (1).

(3) If ANRCTI deems that the information submitted is not sufficient, it shall require additional information, establishing a deadline for the provision of the information, which must not be shorter than 7 working days.

(4) A provider of publicly available electronic communications services may send within the term provided in paragraph (2) only one request for the granting of the LURN for each national short number within the 116(xyz) range.

Art.13. – (1) If within the term provided for in Article 12(2), one provider of publicly available electronic communications services requests the right to use the open-for-assignment national short number within the 116(xyz) range, the LURN shall be granted to the respective provider, if all the requirements under the present decision are met.

(2) If several providers of publicly available electronic communications services require within the term provided for in Article 12(2) the assignment of an open-for-assignment national short number within the 116(xyz) range, the LURN shall be granted to the provider of publicly available electronic communications services that receives the highest score, based on the scoring grid published according to Article 12(1).

(3) In view of enforcing the present article, only the comprehensive requests for the granting of the LURN that meet all the requirements on the submission, content and form of the request, sent within the term provided in Article 12(2) shall be approved.

(4) ANRCTI shall grant the LURN or shall communicate the rejection of the request within 3 weeks from the expiry date of the term for submitting the requests or the deadline for providing the additional information, if such information is requested, established according to Article 12(2) or (3).

Art.14. – If within the term provided for in Article 12(2) no provider of publicly available electronic communications services submits a request for the granting of the LURN

for the open-for-assignment national short number within the 116(xyz) range or no provider that submitted such request meets the requirements for the assignment of such numbers, ANRCTI shall allot the open-for-assignment national short number within the 116(xyz) range to the first provider of publicly available electronic communications services that submits a request under the terms of Articles 9 and 10, after the expiry date provided in Article 12(2), if all the requirements under the present decision are met.

Art.15. – ANRCTI may reject a request for the granting of an open-for-allocation short national number within the 116(xyz) range in the following specific cases:

- a) the assignment requirements under the present decision are not met;
- b) the usage requirements under the present decision or under the European Commission Decision 2007/116/CE for the respective number are not met;
- c) the number is assigned to another provider of publicly available electronic communications services, following the procedure under Article 13.

Third Section

Granting the Right to Use National Numbers for Directory Enquiry Services

Art.16. – In view of granting the right to use 118(xyz) national short numbers, the standard form provided in Article 9 (2) shall be accompanied by the following data and documents, which are part of a LURN request:

- a) implementation specification for 118(xyz) national short numbers, according to annex no. 3;
- b) description of the directory enquiry service provided, as well as of ancillary services, for each requested number (including the manner in which the service provision conditions are fulfilled, as provided in Article 7, as well as the quality parameters for the subscriber enquiry services to be provided);
- c) description of the directory enquiry service provider's plan to include, in the database, subscribers of other publicly available electronic communications service providers who assign numbers;
- d) estimated date on which the directory enquiry service will be publicly available;
- e) usage of 118(xyz) national short numbers previously assigned to the requester, as the case may be;

f) further information the requester deems relevant for the request analysis.

Art.17. – (1) In view of assignment of additional 118(xyz) national short numbers all the 118(xyz) national short numbers previously assigned to the requester should be activated.

(2) A 118(xyz) national short number is considered activated when a directory enquiry service was launched for it, being publicly available at the moment of the request for additional numbering resources.

Art.18. – In view of the assignment of 118(xyz) national short numbers, ANRCTI applies the following procedures:

a) inception procedure, during which 118(xyz) national short numbers will be assigned by ANRCTI upon a drawing of lots;

b) common procedure, during which LURN requests for 118(xyz) national short numbers are analysed in the order of their transmission.

Art.19. – (1) The inception procedure for the assignment of 118(xyz) national short numbers is conducted in accordance with the provisions of this decision.

(2) The inception procedure for the assignment of 118(xyz) national short numbers shall be initiated within 60 days from the entry into force of this decision.

Art.20. – (1) ANRCTI shall post, on its website, the date from which LURN requests for 118(xyz) national short numbers may be sent in the inception procedure and shall establish a 30-day term within which such requests may be sent.

(2) During the inception procedure for assignment, only the LURN requests that meet all the sending, content and format terms shall be considered.

Art.21. – (1) The inception procedure shall be organised by a commission designated by the ANRCTI President's Decision, hereinafter referred to as *the commission*.

(2) The Commission checks compliance with the legal provisions on the sending, content and format of the request.

(3) Where the Commission deems that the information sent by the requesters is not sufficient, it shall ask for additional information, while establishing a deadline for sending the requested information, which shall not exceed 7 working days.

(4) The inception procedure shall be attended only by the providers of publicly available electronic communications services who meet the terms provided by this decision, who submitted LURN requests for 118(xyz) national short numbers within the term established according to Article 20 and who sent, as the case may be, the additional information requested by the commission, within the term established according to paragraph (3).

(5) The list of requesters who meet the conditions provided in paragraph (4) shall be published on the ANRCTI website.

(6) A requester cannot specify, in the LURN request submitted during the inception procedure, a certain format of 118(xyz) national short numbers.

(7) A provider of publicly available electronic communications services cannot apply for more than five 118(xyz) national short numbers during the inception procedure. The information and documents in Article 16 shall be provided for each 118(xyz) national short number requested.

Art.22. – (1) ANRCTI shall publish, on its website, and shall communicate to each requester who meets all the conditions provided in Article 21 (4), the date and time when the drawing of lots is organised.

(2) A requester who meets the terms provided in Article 21 (4) can withdraw his LURN request before the drawing of lots.

(3) The drawing of lots shall be conducted in the presence of the requesters' representatives mandated to take part in the inception procedure for granting 118(xyz) national short numbers.

(4) The Commission checks the identity and the mandate of the requester's representatives.

Art.23. – (1) The order in which the requesters express their option for the available national short numbers shall be established by drawing of lots, a commission member randomly drawing the requester's name.

(2) In the order established by the procedure above, the requesters express their option for one of the 118(xyz) national short numbers available.

(3) The requesters may choose one of the available numbers within a 5-minute timeframe, counting from the moment when they are allowed to express their option. Should a

requester not express its option during one of the drawing rounds, it shall lose the right to choose during the respective round, having the right to choose in the following round.

(4) The drawing of lots takes place in several rounds, based on the maximum number of 118(xyz) national short numbers requested.

(5) The results of the drawing shall be stated in a minute signed by the requesters' representatives on site and by the commission members.

(6) The requesters who do not take part in the drawing of lots or who do not opt for all the numbers requested during the drawing of lots shall be allotted 118(xyz) national short numbers according to the common allocation procedure.

(7) Based on the minute, the Commission shall propose the ANRCTI President to grant a LURN.

Art.24. – During the inception procedure, ANRCTI shall grant a LURN or shall communicate the rejection of a request within 3 weeks from the expiry of the deadline for submitting requests or of the timeframe for sending additional information, if such information has been requested, as the case may be.

Art.25. – The common procedure is conducted after the drawing of lots during the inception procedure.

Art.26. – ANRCTI may reject a LURN request for 118(xyz) national short numbers in the following specific cases:

- a) the assignment conditions provided by this decision are not met;
- b) the usage conditions provided by this decision are not met;
- c) the services described in the LURN request, in accordance with Article 7 (4), cannot be deemed ancillary to directory enquiry services.

Chapter IV

Specific Rights and Obligations as Regards the Use of National Short Numbers for European Harmonised Services

Art.27. – (1) The specific usage conditions for 116(xyz) national short numbers are the following:

a) 116(xyz) national short numbers may be used only for the provision of harmonised services of social value, in accordance with the provisions of the ANRCTI President's Decision no. 2.895/2007 and of this decision;

b) a LURN holder shall ensure that the harmonised service of social value provided by means of the respective 116(xyz) national short number meets the usage conditions provided in this Decision and in the Annex to the European Commission Decision 2007/116/CE;

c) 116(xyz) national short numbers cannot be assigned to other providers of publicly available electronic communications services;

d) a LURN holder shall activate the 116(xyz) national short numbers within 6 months from the date of their assignment and shall notify ANRCTI within 30 days from the date of their activation;

e) a LURN holder shall notify ANRCTI within one month from the date of ceasing the usage of the thereby allotted 116(xyz) number.

(2) Activated 116(xyz) numbers shall be deemed such national short numbers for which a public offer for access to the respective harmonised service of social value has been launched.

(3) A LURN holder shall not owe ANRCTI any tariffs for the use of numbering resources for the respective 116(xyz) national short number.

Art.28. – (1) The specific rights and obligations as regards the use of 118(xyz) national short numbers are the following:

a) 118(xyz) national short numbers can be used only for the provision of directory enquiry and ancillary services, in accordance with the provisions of the ANRCTI President's Decision no. 2.895/2007 and of this decision;

b) a LURN holder shall ensure that 118(xyz) national short numbers are used in accordance with the provisions of this decision;

c) a LURN holder shall activate each 118(xyz) national short number, as provided by Article 17 (2), within 6 months from the allocation date and shall notify ANRCTI within 30 days from the activation date;

d) a LURN holder shall notify ANRCTI within 6 months from the date of ceasing the use of the assigned 118(xyz) national number;

e) a LURN holder shall ensure that the end-users have access to clear, detailed and updated information on the tariff charged for access to the allotted 118(xyz) numbers.

(2) 118(xyz) national short numbers assigned within the inception procedure cannot be assigned to a third party, i.e. another provider of publicly available electronic communications services, for a one-year period starting from the allocation date.

(3) A LURN holder shall owe ANRCTI, on an annual basis, for each 118(xyz) national short number assigned, throughout the validity of the usage right, a tariff for the use of numbering resources amounting to 3,500 RON. The provisions of Articles 3 – 5 in the ANRCTI President's Decision no. 2.897/2007 on the establishment and charging of tariffs for the use of numbering resources shall be applied accordingly.

Chapter V

Final and Transitory Provisions

Art.29. – The provisions of this decision shall be completed by the provisions of the ANRCTI President's Decision no. 2.896/2007, excepting the cases for which this decision otherwise stipulates.

Art.30. – ANRCTI shall publish, on its website, a detailed statement on the assigned 116(xyz) and 118(xyz) national short numbers.

Art.31. – After 12 months from the date of launching 118(xyz) national short numbers for assignment, the providers of publicly available electronic communications services shall not use other numbers in the PNN for the provision of directory enquiry or ancillary services, as provided hereby.

Art.32. – Annexes no. 1 – 3 are part of this decision.

Art.33. – This decision shall be published in the Romanian Official Journal, Part I, and shall enter into force 3 days after the publishing date.

**President of the National Regulatory Authority for Communications and
Information Technology,
DAN CRISTIAN GEORGESCU**

Bucharest, April 15, 2008

No. 321

STANDARD FORM

in view of obtaining a licence for the use of numbering resources for national numbers destined to harmonised services of social value and for national numbers destined to directory enquiry services

A. Requester identification and contact data:

Requester's name:													
<input type="text"/>													
Requester's headquarters/residence:													
Street:						No.		Block		Entr.		Apt.	
<input type="text"/>						<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>	
Locality:													
<input type="text"/>													
County/Sector:				Telephone:				Fax:					
<input type="text"/>				<input type="text"/>				<input type="text"/>					
E-mail:						Internet page:							
<input type="text"/>						<input type="text"/>							
The requester is registered with the Trade Registry:													
County/Sector:				Unique registration code/fiscal identification code:									
<input type="text"/>				<input type="text"/>									
Bank account :													
<input type="text"/>													
Requester's legal representative – identification and contact data:													
Surname:					Given name:								
<input type="text"/>					<input type="text"/>								
CNP:													
<input type="text"/>													
Street:						No.		Block		Entr.		Apt.	
<input type="text"/>						<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>	
Locality:													
<input type="text"/>													
County/Sector:				Telephone:				Fax:					
<input type="text"/>				<input type="text"/>				<input type="text"/>					
E-mail:													
<input type="text"/>													
Requester's correspondence address:													
Street:						Nr.		Bl.		Sc.		Apt.	
<input type="text"/>						<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>	
Locality:													
<input type="text"/>													
County/Sector:				Telephone:				Fax:					
<input type="text"/>				<input type="text"/>				<input type="text"/>					
Requester's contact person:													
Surname:					Given name:								
<input type="text"/>					<input type="text"/>								
Telephone:			Fax:			E-mail:							
<input type="text"/>			<input type="text"/>			<input type="text"/>							

B. National short numbers within the 116(xyz) range

1. 116(xyz) national short numbers for which the usage right is requested:

No.	Harmonised service of social value	Requested 116(xyz) number*)	Estimated activation date

*) The requested number will be selected from the 116(xyz) national short numbers launched for allocation, published on the ANRCTI website.

2. Provider of harmonised services of social value to which the respective 116(xyz) national short number is to be assigned.

C. National short numbers within the 118(xyz) range

1. 118(xyz) national short numbers for which the usage right is requested:

No.	Harmonised service of social value	Requested 118(xyz) number**)	Estimated activation date

***) This column shall not be filled in during the inception procedure. For the common procedure, this column may be filled in optionally. If the requester does not opt for the allocation of numbering resources of a certain format, ANRCTI shall allot numbering resources based on the general and special analysis criteria for numbering resources.

Signature of the legal representative and requester’s stamp:

**SPECIFICATION
for implementing 116(xyz) national short numbers¹⁾**

I. Harmonised service of social value to be provided by means of the requested numbering resources²⁾:

II. Implementation technical conditions³⁾:

a) information on the hardware configuration of the equipments by means of which the respective service is actually provided (gateway/switch, internal network, terminal equipments etc.);

b) information on the manner of connecting dedicated equipments to the electronic communications network ensuring call transport (interconnection/access, connection type – radio, cable, fibre optic, connection capacity – number of simultaneous calls that can be ensured etc.);

c) information on the manner of routing calls to the service provided by means of the 116(xyz) number (information regarding the signalling system used within the network and the one used for connecting the equipments dedicated to the actual service provision);

d) availability to ensure ancillary electronic communications services to the public institutions with attributions in the field of services of social value provided by means of the 116(xyz) national short number (telephony, Internet access, VPN).

¹⁾ A specification shall be elaborated for each 116(xyz) national short number requested.

²⁾ The requester shall specify the harmonised service of social value envisaged for the respective number, according to the Annex of the Commission Decision 2007/116/CE Commission Decision 2007/116/EC of 15 February 2007 on reserving the national numbering range beginning with '116' for harmonised numbers for harmonised services of social value, amended and completed by the Commission Decision 2007/698/CE (e.g. hotline for missing children).

³⁾ Requesters shall send all the relevant information, based on the characteristics of the provided service, in compliance with the minimum requirements in the specification.

SPECIFICATION
for implementing 118 (xyz) national short numbers ¹⁾

I. Service to be provided by means of the requested numbering resources:

a) Service type:

Directory enquiry services

Ancillary services

b) Access to services:

Voice

SMS

II. Implementation technical conditions ²⁾:

a) information on the hardware configuration of the equipments by means of which the respective service is actually provided (gateway/switch, internal network, terminal equipments etc.);

b) information on the manner of connecting dedicated equipments to the electronic communications network ensuring call transport (interconnection/access, connection type – radio, cable, fibre optic, connection capacity – number of simultaneous calls that can be ensured etc.);

c) information on the manner of routing calls to the service provided by means of the 118(xyz) number (information regarding the signalling system used within the network and the one used for connecting the equipments dedicated to the actual service provision);

III. Implementation economic conditions

Principles of charging end-users [unique tariff or different tariffs – differentiation criteria: based on the call origination network, service access manner (voice or by SMS), subscription type etc.].

¹⁾ A specification shall be elaborated for each 118(xyz) national short number requested.

²⁾ Requesters shall send all the relevant information, based on the characteristics of the provided service, in compliance with the minimum requirements in the specification.